

DU-COMM

DuPage Public Safety Communications

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www.ducomm.org



Support Services Subcommittee Meeting Minutes Wednesday, August 4, 2021 - 9:00 a.m. Virtual

Present:

Sgt. Tom Alagna	Bartlett PD	DC Dave Gnadt	Roselle FD
Chief Matt Beyer	Bloomingtondale FPD	Rec Sup Robert Legg	Roselle PD
Rec Clerk Magali Correa-Garcia	Burr Ridge PD	FF Blaise Clairardin	Villa Park FD
Chief Bill Holmer	Carol Stream PD	FF Frank Reposh	Villa Park FD
Chief Bill Anaszewicz	Elmhurst FD	DC Steve Stapleton	Villa Park FD
DC Mike McLean	Elmhurst PD	DC Jeff Runge	Villa Park PD
CIO Jed Gerstein	Hanover Park Village	Chief Andrew Dina	Warrenville FPD
Chief Eric Fors (Chairman)	Hanover Park FD	Rec Sup Sharon Taylor	Wheaton PD
Sgt. Todd Carlson	Hanover Park PD	Sgt. Eugene Samuel	West Chicago PD
Sgt. Dan Taylor	Lisle PD	Sgt. Dennis Brinkman	Woodridge PD
DC Ray Kickert	Lombard FD	DD Matt Baarman	DU-COMM
DC Joe Grage	Lombard PD	Systems Coord. John Lozar	DU-COMM
FF/PM Sean Russell	Oakbrook Terrace FPD	MIS Manager Scott Klein	DU-COMM

1. Call to Order:

The meeting was called to order by Chief Fors at 9:00 a.m.

2. Approval of Meeting Minutes:

A. July 7, 2021

A motion to approve the July 7, 2021 minutes was made by Sgt. Taylor and seconded by Chief Anaszewicz. Motion approved by unanimous voice vote.

3. Staff Reports:

DD Baarman noted birds left the Glendale Heights tower. Lessee allowed to schedule tower climb to repair antenna. Tower lighting system to be repaired today. 600 Wall Street cleanup continues, removed wiring, worked on staging, etc., and Broker selected.

4. Old Business:

A. ETSB Computer Aided Dispatch (CAD) and Record Management System (RMS)

Mgr. Klein noted several issues with CAD applications during ETSB attempted server patching. One of the outages related to an issue with high memory usage. ETSB rolled back the patches and selected a few servers to test patch. If the servers are stable after the test patch, work will continue. Chief Fors asked which CAD services were lost during the updates, and Mgr. Klein noted unsure which applications were affected beside CADview. Chief Fors asked the group to document all problems and advise the ETSB.

B. DEDIRS STARCOM21

DD Baarman noted Motorola continues monthly console patches. Regarding the Purvis issue with keys up over channel activity. ACDC is configured differently without an issue. Configuration parameters identified and Motorola to change DU-COMM configuration to match ACDC to resolve. One issue with the TRE volume levels needs to be resolved by Purvis.

C. DU-COMM Network

a. VPN Backup

DD Baarman noted updates to VPN core routers continue and downtime is 5-10 minutes. Future upgrades should be less downtime. All Comcast equipment was moved to DU-COMM connections. Mgr. Klein noted future live updates should be seamless with failover modes installed. During live cutovers, today, functionality will be tested. The Hanover Park connection to move to the microwave the week of the 20th.

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D. DU-COMM Site Agreements

DD Baarman noted the Lombard and Oakbrook Terrace Fire MOUs were fully executed. The City of Oakbrook Terrace MOU is in legal review. Focus is now on the six (6) sites with microwave hops, and plan work for the August-September timeframe to cancel Comcast connections.

E. ETSB Radio Purchase

- a. ETSB PAC – Update
- b. APX Next Bundles and Applications

DD Baarman noted Coordinator Lozar will present slides and Chief Dina to have some information to share today. The PAC is close to a recommendation and the document is in the packet. There was a second PAC meeting, since the packet was sent, so there are changes to the document.

Coordinator Lozar presented a PowerPoint on APX Next Bundles and applications and a discussion followed with questions: Sgt. Brinkman asked about the fee structure and Coordinator Lozar noted applications are a la carte and built as a bundle for each radio.

Sgt. Carlson asked if three (3) second GPS has reports and Coordinator Lozar noted if like today's GPS data, no management reports are generated. Will check with Motorola.

Sgt. Brinkman asked if the APX NEXT is the only radio the Committee considered, and Coordinator Lozar noted the APX NEXT is the preferred radio, but Chief Herron to review a lower cost model for CSOs, as agencies will need to purchase.

Are radio chat messages subject to FOIA? DD Baarman noted the messages are not currently logged or retrievable, and smart messaging may not be considered for purchase until messages are logged. Motorola is working on this matter.

PAC also discussed which applications the ETSB can purchase versus the responsibility of the agencies. One feature of interest to agencies was Smart Connect, due to its capability to extend coverage.

Sgt. Carlson asked about radio life span, and DD Baarman noted replaced APX 7000 radios can be used for CSOs. Bigger issue is how to extend life of current fire radios. Chief Holmer noted encryption not compatible with new AES standards. DD Baarman noted reuse plan only good until encryption switched to AES 256. ETSB needs to revisit.

Sgt. Carlson asked if airtime for PW radios would be paid by the ETSB, and DD Baarman noted probably not, as that use is not part of 9-1-1 dispatch. Chief Fors asked about the application bundle for smart programming and Smart Connect and DD Baarman noted Smart Connect is the leading contender for the ETSB purchase. Other applications questionable.

Chief Dina noted most PAC meeting details were covered. The PAC mostly reviewed the number of mobiles. There is a plan for the current fire radio and battery issues, which was sent to ETSB for review. Chief Fors asked for the updated plan, as the one in the packet is older. DD Baarman to send the document when publically available.

5. New Business

Mgr. Klein noted Tech, Mike Chastain, took another position and yesterday was his last day with DU-COMM.

6. Other Business

A. Round Table Discussion on Current Technology Issues

None

Next meeting: Wednesday, September 1, 2021 – 9:00 AM at DU-COMM, 420 N. County Farm Road, Wheaton, IL.

7. Adjournment:

At 9:40 A.M. Sgt. Taylor made a motion to adjourn the meeting and Sgt. Brinkman seconded. The motion was approved by unanimous voice vote. Meeting adjourned.

Respectfully submitted,

John Lozar

Systems Coordinator