Support Services Subcommittee Meeting Minutes  
Wednesday, March 7, 2018 - 9:00 AM  
Glenside FPD, 1608 N. Bloomingdale Road, Glendale Heights, IL

Present

Cmdr. William Naydenoff  Bartlett PD  FF/PM Sean Russell  Oakbrook Terrace FPD  
Rec Sup. Cristina Henderson  Burr Ridge PD  SC Dave Gnadt  Roselle FD  
Lt. Dave Godek  Clarendon Hills FD  Lt. Brandon Mitsuka  Villa Park FD  
DC Bill Anaszewicz  Downers Grove  Sgt. Eugene Samuel Jr.  West Chicago PD  
DC Michael McLean  Elmhurst PD  Chief Andy Bonomo  York Center FPD  
Sgt. David Rivkin  Elmhurst PD  Dale Schwerl - IT  York Center FPD  
DC Rich Cassady  Glenside FPD  DD Matthew Baarman  DU-COMM  
AC Tim McElroy  Hinsdale FD  Systems Coord. John Lozar  DU-COMM  
Chief Dave Anderson Chair  Lisle PD  MIS Manager Scott Klein  DU-COMM  
DC Ray Kickert  Lombard FD  Tech Svc Mgr. Dean Kroeger  DU-COMM  

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1. **Call to Order:** The meeting was called to order by Chief Anderson at 9:09 AM.

2. **Approval of Meeting Minutes:**  
A motion to approve the January 3, 2018 minutes was made by Chief Bonomo and seconded by DC McLean. Motion approved by unanimous voice vote.

3. **Staff Reports:**  
DD Baarman indicated staff reports in the packet.

4. **Old Business:**  
A. **DU-COMM Network**  
DD Baarman reported looking at several options to complete the microwave ring network. Under consideration is the Westin Hotel, which is emerging from bankruptcy protection. Also under investigation is the Hidden Lakes Tower site.

Manager Klein reported Comcast connections deployed at 25 agencies that signed up for the service. DU-COMM switches installed and the agencies need to configure their networks. Nineteen are done and 6 remain. There are 7 agencies who are not on Comcast that opted for microwave connections. Six are deployed. Four of those agencies completed with their local IT departments to provide NAT translations, two remain. The Downers Grove connection will be converted from a point to point and incorporated into the new microwave ring as part of the larger network. Working with Warrenville and Clarendon Hills on their connections.

Work underway to configure Solar Winds to monitor the entire network. It will alert when certain conditions occur (high packet loss/high latency/up/down), it will also backup the configuration of the equipment on a nightly basis. In addition, the agency would be contacted with an automated email, so they know when their equipment is down.

With the CAD project delayed and the SONET backhaul contract expiring in June, DU-COMM is looking at SONET-Comcast bridge.

ETSB has discovered throughput issues on the 911 PSAP WAN, especially with traffic originating from DPSO. Should have little impact at this point. Only issue that may occur is that they might have to take down certain networks as they troubleshoot.
The ETSB reversed a decision that allowed existing NetMotion agencies to continue using their NetMotion service. They want all agencies to use ETSB for NetMotion. The ETSB indicated they want to find a solution and work with these agencies. A number of existing NetMotion agencies are coming up with alternatives to present to the ETSB. A discussion followed.

B. Computer Aided Dispatch (CAD) and Record Management System (RMS)
DD Baarman reported new CAD/RMS has been pushed back to February 2019 to fix issues with WebRMS software application.

Manager Klein indicated work continues on fire response data.

The dates for MPS training not determined yet, and a discussion followed.

C. DEDIRS / STARCOM21
DD Baarman reported a meeting with ETSB and Motorola to discuss GPS on radios. Under discussion was polling options, effect on the STARCOM network, need to upgrade the system to enhanced data and TDMA. Motorola will need 60-90 days to develop pricing for ETSB to review. Limited models of XTL series radio can be GPS equipped and the product will reach “end of life” by the end of the year.

Third touch – Fire templates and alias list were due March 1st. Agencies that did not meet this deadline will be contacted.

D. DU-COMM New Facility
DD Baarman reported the focus is the completion of the raised floor in the center. Console furniture arrived Monday and is scheduled to start installation next week. Executive Committee is discussing open house and ribbon cutting dates closer to go live date sometime in the summer.

5. New Business
A. IFERN Update and Changes
Presentation by Lozar and discussion followed.

B. 800 PD Backup
Presentation by Kroeger

C. Round Table Discussion on Current Technology Issues
DC Anaszewicz asked about the status of the Tyco 703 green screens. DD Baarman indicated with newer technology we can eliminate the 703s since there is a dual path design. The 703s also are a data bottleneck. Discussion followed.

DC Anaszewicz asked what is needed for the DEA email. DD Baarman stated the email was to notify member agencies of policy changes and notifications through their respective PSAPs. The DEA is requesting certain DPSO talkgroups and conventional channels for surveillance and investigations for DPSO.

6. Other Business
None

Next meeting is May 2, 2018 – 9:00 AM - Glenside FPD, 1608 N. Bloomingdale Road, Glendale Heights, IL

7. Adjournment:
At 10:12 AM DC Anaszewicz made a motion to adjourn the meeting and DC Cassady seconded. The motion was approved by unanimous voice vote. Meeting adjourned.

Respectfully submitted,
John Lozar
Systems Coordinator