

DU-COMM

DuPage Public Safety Communications

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CHIEFS OPERATIONS COMMITTEE MEETING – MINUTES

Tuesday, April 12, 2022 – 1:00 p.m.

Virtual

Chief Madden called the meeting to order at 1:02 pm.

1. ROLL CALL / AGENCY – via Zoom:

DC Jim Durbin	Bartlett PD	Chief Eric Fors	Hanover Park FD
Chief John Madden (Vice-Chair)	Burr Ridge PD	Chief John Giannelli	Hinsdale FD
Chief Rob Schultz	Carol Stream FPD	Interim Chief Kevin Licko	Lisle PD
Chief Brian Leahy	Clarendon Hills FD	Chief Keith Krestan	Lisle-Woodridge FPD
Chief Greg Thomas	Darien PD	Chief Rick Sander	Lombard FD
Chief James Karasek	Darien-Woodridge FPD	DC Ray Kickert	Lombard FD
DC Jim Lahanis	Darien-Woodridge FPD	Chief Steve Herron	Roselle PD
Chief Scott Spinazola	Downers Grove FD	Chief Ron Rakosnik	Villa Park FD
DC Jim McGreal	Downers Grove PD	DC Steve Stapleton	Villa Park FD
DC Mike DeVries	Downers Grove PD	Chief Pat Tanner	West Chicago FPD
Interim Chief Bill Anaszewicz	Elmhurst FD	Chief Colin Fleury	West Chicago PD
DC Mike McLean	Elmhurst PD	Chief Steve Evans	Winfield FPD
DC Brett Kaczorowski	Elmhurst PD	DC Eric Ermer	Winfield FPD
DC Kurt Vavra	Glen Ellyn PD	Chief David Schar	Winfield PD
Chief Rich Cassidy	Glenside FPD	Chief Richard Sanborn	York Center FPD
DC John Kolarik	Glenside FPD	DC Bret Mowery	York Center FPD

DU-COMM STAFF **: Director Tegtmeier, Deputy Director Lamela, Deputy Director Baarman, Training Coord. Schretter
** at DU-COMM

2. Approval of Minutes

A. March 8, 2022

Chief Rakosnik made the motion to approve the March 8, 2022 minutes and Chief Tanner seconded. Motion approved by unanimous voice vote.

3. Executive Committee

A. March 23, 2022

Director Tegtmeier noted the meeting was cancelled due to Mayors meeting in Springfield. Next meeting is April 27, but may hold a Special Call meeting next week.

4. Report of the Committees

A. Support Services (Chief Fors)

Chief Fors noted met on April 6th and discussed CAD, RMS, Starcom, and Network but bulk of meeting discussed PAC update. Chief Dina described a move away from CAD Focus Committee to a newly formed group, and the committee works to better understand the new group. No updates on the MOU or timeframe for police radios.

B. Police Operations (Chief Dave Schar)

DD Lamela noted discussion on LEADS, asked members be more consistent with warrant entries. Several Written Directives approved.

C. Fire Operations (Chief Patrick Tanner)

Chief Tanner noted meeting on March 17th, radio replacement remains the main focus and discussed the Oakbrook Shooting After Action Report.

5. ETSB Report

A. Director Tegtmeier noted the ETSB will meet tomorrow to discuss the hiring process for two budgeted positions. Will celebrate National Public Safety Telecommunications Week. The County Board recognized NPSTW today, with ETSB and fellow PSAPs. Director Tegtmeier thanked all members for their support, and noted appreciation for their participation.

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B. PAC Update

DD Baarman noted PAC approved two access requests: Maywood, and Burlington Santa Fe line through Hinsdale and Downers Grove. The PAC only approved interop talkgroups, one through eight, instead of all the talkgroups and will review those policies. PAC to meet more frequently and will meet every other week after the May 2nd meeting to get through the needed configurations. Motorola advised: fire radios sent to the lab for testing.

6. Staff Reports

- A. Directors Report – March
- B. Operations/Training Report – March
- C. Support Services Report – March
- D. Human Resources Report – March
- E. Revenue Expenditure Report – None

7. Old Business

A. Mental Health Legislation – Memo

DD Lamela noted no update, but working with the health department. Memo in packet with more “988” information, including contact, website, and mailing list.

B. Ad-Hoc Video Committee – Update

Director Tegtmeier noted the group met and will create a survey for members. Will advise all members when the survey is emailed. General consensus to get all the issues around incident imagery in one place to ensure all issues are addressed. Many interested in serving on the committee. Imagery and other technologies apply to fire members too. More to follow.

8. New Business

A. Oakbrook Center Shooting – After Action Report

DD Lamela summarized the memo. First calls received at 5:45 p.m. on December 23. Thousands of holiday shoppers at the mall. Took initial information from an Oak Brook unit that advised shots fired and the location. Received calls from those on the property, and from loved ones, not on the property, and from third party that received VOIP 9-1-1 calls. DU-COMM learned late, that it was not an active shooter incident, just between two people. Staffed based on the incident type, and extra staff called in for the afternoon shift. Received 1,676 calls until about 11:00 p.m. 522 were 911, and four transported to the hospital. The overflow calls correctly went to ACDC, which was corrected after the tornado event. Used a handful of talkgroups and noticed not much knowledge regarding the ITTF talkgroups from the field units. Training needed. Patching used for outside agencies; Rosemont, and several others closer to the city. Many were confused when asked to switch to the ITTF channels. Learned about a mall notification system and DU-COMM requested future messages be sent to Supervisor’s phones. Had we received the mall messages, would have given us more information to assist callers. We will work on interop channels training for TC and outside agencies. Will ask members to update their Static 205. Received many calls from Northern 9-1-1, an answering point for VOIP and other wireless emergency calls. Many mall phones were not setup correctly and did not call DU-COMM. Will test the phones at the mall. Knoxbox and communication issues, and police could not access some businesses, and MERIT broke some windows to enter. With so many calls, must try to determine what to do with CAD tickets with so many entering information, as CAD is limited in this type of incident. Will have Supervisor’s phones setup to receive NIXLE and CodeRed, or other community notifications, to keep us informed. TC asked for additional active shooter drills/training. DU-COMM needs to be advised when incident is determined not to be an active shooter incident, so we can downgrade staffing. More work needed with the Oak Brook Fire and Oak Brook Police to review and enhance services.

Director Tegtmeier noted both the police and fire subcommittees will continue to review, and DD Lamela noted this is not the final report, so others may add to it.

Chief Madden asked about RGN 4B - was it a matter of agencies outside DuPage not knowing the channel. DD Lamela noted outside agencies closer to Cook County unfamiliar with the ITTF channels. Tried to help them find a common channel to patch to a DU-COMM frequency. It may be the channel is programmed on a mobile and not a portable. Discussed with ILEAS, and more training is needed. Just in the last two years when using ILEAS, or NIPAS, etc. Easier when they have a channel to access, but we cannot help non-members locate the channels in their radios.

9. Other Business

Chief Krestan asked about a mental health response. Director Tegtmeier noted what was in the packet today was 988, the universal access to the suicide prevention hotline. The Illinois Mental Health Legislation is separate regarding mobile mental health. DU-COMM is waiting for the state to put into place a regional EMS level, and a local level, before it moves to us, and DU-COMM is not in control of those actions. We volunteered to join committees, but the committees have not yet been established. The tenant, if a call is an emergent response; immediate crisis, violence, etc., law enforcement will respond. This legislation will try to develop a gateway for diversionary responses to send a mobile mental health unit for non-urgent calls. Cannot do more, until the state provides additional information. Chief Krestan asked about calls from someone wanting to hurt themselves, and Training Coordinator Schretter noted the type code 25M - Psych/Abnormal Behavior/Suicide and noted the exceptions: self-inflicted gunshot (gunshot), or intentional overdose (overdose).

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Director Tegtmeier noted Lombard Police Chief Newton watches the law enforcement state legislative committee and DU-COMM is in touch with him, Illinois NENA, Illinois APCO, and Director Ferraro at Northwest Central Dispatch System. Waiting for the state to act.

Director Tegtmeier noted National Public Safety Telecommunications Week and appreciates everyone's support. DD Lamela is the contact for NPSTW. Encourage your social media people to rebroadcast our information. Having a great week and extended heart-felt appreciation to members.

Chief Madden noted a serious incident on March 22nd currently under review and will debrief, but wanted to compliment the DU-COMM TCs on-duty that day. Understands one of them was new to the job and the Chief was thrilled with the way 3S was handled. Found out after the event that RGN 4B was patched in. His agency asked for 10, and received 35-40 responding agencies including Cook County. The mutual aid was fantastic, and kudos to DU-COMM on a job well done – Thank you. Discussed encryption, channels, patching, etc., with Chief Herron for PAC.

10. Adjournment

At 1:33 p.m. Chief Madden adjourn the meeting.

Respectfully submitted,
Christine Keifer
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